

June 26, 2012

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

Re: WC Docket No. 10-90, Annual §54.313 Report of High-Cost Recipient

Dear Ms. Dortch:

Enclosed herein is the annual report for Triangle Telephone Cooperative Association, Inc., Study Area Code 482257 pursuant to §54.313 of the Commission's rules. Triangle Telephone Cooperative Association, Inc. is a state-designated ETC. The Montana Public Service Commission does not require landline ETC's to report the information required for §54.313(a)(2) through (a)(4). Thus, Triangle Telephone is not including such information in this filing.

Should you have any questions, please contact me via e-mail at [rstevens@itstriangle.net](mailto:rstevens@itstriangle.net) or by phone at (406)394-7807.

Sincerely,



Richard Stevens  
General Manager

Enclosure

Cc: Montana Public Service Commission  
Fort Belknap Tribal Council  
Chippewa Cree Tribal Business Committee

## Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

### WC Docket No. 10-90

#### § 54.313(a)(2) – Outage reporting

  X  

My company was not required to collect this information in 2011.

      

My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

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#### § 54.313(a)(3) – Unfulfilled service requests

  X  

My company was not required to collect this information in 2011.

      

My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

#### § 54.313(a)(4) – Customer complaints per 1000 connections

  X  

My company was not required to collect this information in 2011.

      

My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
Triangle Telephone Cooperative Assn., Inc.**

**§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION  
RULES**

*Service Quality Standards and Consumer Protection Rules Annual Certification*

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules, including, but not limited to, the applicable service quality standards as stated in Montana Administrative Rules §38.5.3301-33371, Telecommunications Service Standards and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft.

Executed on

June 15, 2012  
Date

Signature

Douglas I Lowry

Printed/Typed Name

Douglas Lowry

Title of Officer

President

Company

Triangle Telephone Cooperative Assn., Inc.

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
Triangle Telephone Cooperative Assn., Inc.**

**§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS**

*Ability to Function in Emergency Situations Annual Certification*

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I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on

June 15, 2012

Date

Signature

Douglas I Lowry

Printed/Typed Name

Douglas Lowry

Title of Officer

President

Company

Triangle Telephone Cooperative Assn., Inc.